

CONTROL TECHNIQUES WARRANTY POLICY CUSTOM ENGINEERED SYSTEMS

Products Not Listed:

Products manufactured by Control Techniques that are not listed on Page 1 carry a one-year warranty from date of shipment.

Custom Engineered Systems:

1) Warranty Coverage is for factory repair or exchange of all system parts for 12 months from the date of commissioning or 18 months from the date of shipment, whichever is sooner.

2) When purchasing Start-Up Services from Control Techniques on a system supplied by Control Techniques or one of its affiliates, the customer will receive, during the start-up and for thirty days after commissioning, full no-charge warranty for the entire system.

After the thirty-day period, the warranty reverts to the Standard Product Warranty. All standard Products which are part of the system, will carry the warranty associated with that product.

On Site Warranty:

Includes actual site time only. Travel time and expenses are chargeable to the customer. Delays during the time on site that extend the service call, and are beyond the reasonable control of Control Techniques personnel, are considered chargeable.

Purchase Order Requirements:

All warranty claims and/or on-site services are contingent upon receipt of a purchase order.

Warranty Period:

Product repaired or replaced during the warranty period shall be covered for the remainder of the original warranty.

Control Techniques Standard Terms and Conditions

All other Control Techniques Standard Terms and Conditions apply.

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