

## Planned Service Program

**The power to protect your equipment investment.  
The experience to meet your exact needs.**

▶ Increase Your Uptime ▶ Improve Productivity ▶ Enhance Profitability

### Drive for Service Excellence

**The high cost of downtime is an expense you can't afford.**

**Our Planned Service Program enables you to:**

- ▶ Anticipate and prevent common failures
- ▶ Design a "preventive maintenance" plan for scheduled service that won't disrupt your productivity
- ▶ Implement an information process to keep you informed

### The Process

#### Step 1 Facility Audit

A comprehensive building walk-through is performed to review and evaluate equipment and operator requirements.

#### Step 2 Strategy

A customized preventive maintenance plan is developed.

#### Step 3 Implementation

The approved Plan is executed to ensure that your processes run faster, better, smarter and longer.

In addition, a professional service analysis is conducted to outline potential training needs and on-site engineering requirements.



**CONTROL  
TECHNIQUES**  
A M E R I C A S

## Added Assurance

A customized Planned Service Program will ensure continued uptime. Our value-added program integrates Control Techniques' network of strategically located Drive Centers that provide quick response. Our national database of customer applications enhances our extensive industry knowledge, and our technical expertise gives you the right After Market Solution for your process.



## Driven by Technology Powered by Service

### Facility Locations

#### Headquarters

Minneapolis Drive Center  
Tel: 1 952 995 8000

Los Angeles Drive Center  
Tel: 1 562 943 0300

Charlotte Application Center  
Tel: 1 704 424 9811

Portland Drive Center  
Tel: 1 503 266 2094

Chicago Application Center  
Tel: 1 630 752 9090

Providence Drive Center  
Tel: 1 401 392 4256

Cleveland Drive /Systems Center  
Tel: 1 440 717 0123

Salt Lake City Drive Center  
Tel: 1 801 566 5521

Fort Myers Drive /Systems Center  
Tel: 1 239 693 7200

York, Pa., Drive Center  
Tel: 1 717 751 4200

Americas Service Center  
Tel: 1 716 774 1193

or call

**1-800-893-2321**

## Drive for Service Excellence



Start your new system on time and under budget with professional installation and commissioning.



Support your drives with comprehensive instruction on programming and diagnostics.



Rely on our extended coverage options long after your initial investment.



Enhance your process with greater innovation and efficiency.



Maximize uptime for your system with a customized preventive maintenance plan.



Save time and money with a detailed assessment of your power quality.



Maintain quality with immediate service that meets the latest factor specifications.



Call on local Technicians for expert service and support.



Safeguard your productivity with an on-site supply of essential parts.



Raise your process to the next level with a detailed plan by systems experts.